

Post: Support Worker
Term: Various
Hours: Full and Part time hours available
Location: Support Services throughout Ayrshire

Role Description

We are a social care charity supporting customers with learning difficulties to lead independent lives.

Using a person centred approach and in partnership with families and other supports, the role of Support Worker is to assist our customers in making choices, achieving their goals and living the lives they wish to lead.

Role Responsibilities

- Display our core values and behaviours throughout all your working practices, acting in a professional manner at all times
- Work with our customers to identify, plan and agree activities within their home/community to achieve valuable outcomes that work best for the customer.
- Provide personal care with dignity and respect to our customers as required.
- Promote the rights and responsibilities of each individual customer.
- Maintain effective communication, both written and verbal, with all relevant individuals.
- Ensure care plans, records and outcomes are updated and actively participate in risk assessments.
- Administer medication as per support plans and policies and procedures.
- Share ideas or experiences with others to develop better ways of working for the benefit of the customer.
- Understand and keep updated on current legislation, codes, policies and procedures relevant to your role, ensuring you apply them in your practice.
- Ensure you comply with your duties and responsibilities under Adult Support and Protection legislation.
- Be actively involved in continually improving our ways of working.
- Reflect and take responsibility for your own learning and self development to continually improve your ways of working.
- Report any issues or concerns to a member of the management team in a timely way
- Carry out any duties in your role as the responsible person as required.
- Carry out any other reasonable duties as requested.

Above all this role requires a clear focus on delivery of a professional, ethical and quality driven service to all our customers.

*Please note pro-rata hours will be based on a full time equivalent of a 39hr week.

Person Specification

	Essential Criteria	Desirable Criteria
Knowledge and Skills	<p>Knowledge and understanding of Health and Social Care Standards.</p> <p>Knowledge and understanding of current social care legislation and best practice.</p> <p>Ability to provide personal care in a respectful and dignified way</p> <p>Effective verbal and written communication skills.</p> <p>Basic IT Skills</p> <p>Can demonstrate the following:</p> <ul style="list-style-type: none"> - Self-awareness - Personal Effectiveness - Team Working <p>Standard Grade English and Maths or equivalent.</p> <p>Ability to obtain appropriate registration with the SSSC.</p>	<p>SVQ Level 3 Health and Social Care (Adults) or equivalent.</p>
Experience	<p>Relevant experience of providing support to customers with disabilities. <i>(Essential for some vacancies)</i></p>	<p>Relevant experience providing support to customers with learning disabilities.</p> <p>Experience of provide personal care to customers in a respectful and dignified way.</p> <p>Experience of lone working.</p> <p>Experience of contributing to support plans.</p>
Additional Requirements	<p>Be 18 years old or over for insurance purposes</p> <p>Commitment to displaying Hansel's Core Values at all times</p> <p>Flexibility with regards to working patterns over a 24/7 period.</p> <p>Prepared and able to work outside contracted working hours to meet the needs of the service.</p> <p>Ability to travel throughout Ayrshire and the West of Scotland to meet the requirements of the role.</p>	<p>Full UK driving licence. <i>(Essential for some vacancies)</i></p> <p>Access to a vehicle for work purposes <i>(Essential for some vacancies)</i></p>

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Hansel Vision and Values

To achieve our vision we share a set of values that guide all that we do.

